

THE COMPANY: Studio Vescovi s.a.s.

Studio Vescovi s.a.s. is a company that has years of experience in areas such as commercial and financial in debt collection.

For its business it relies on a big network organized throughout central Italy.

Studio Vescovi works mainly on behalf of Deutsche Bank Spa, it is responsible for the debt collection: funding provided to natural persons in central Italy and on behalf of Centro Leasing Banca Spa, for which deals with debt collection for legal persons within the territories of central Italy.

THE NEED

Studio Vescovi handles a large number of files sent from Prestitempo and Centro Leasing Banca. Before September 2007 they had to send every practice to Prestitempo by post. In 2007 Prestitempo requires the study to draw up a written report for each practice, which must be necessarily sent electronically using the web portal. The introduction, by Prestitempo, of this new management policy, has thus led to the need by Studio Vescovi to find a solution in order to bring its activities under the new standards imposed.

THE SOLUTION

Since the main needs of Bishops study were to:

- archiving practices;

- generate letters based on practices;
- manage deadlines;
- archive everything in some way related to the archived practice;
- sort practices among local collectors.

Since the information in the study were in various forms (mail, email, fax documents , PDF taken from the web etc. ..) the choice was to abandon all the old software and internal ERP using a single platform for Document Management that would allow to channel within a single archive all information and allowed to associate workflows to archived documents.

ARXivar was the choice: it is a client-server platform for managing business information and includes features to handle the documentation and information within a company. It allows you to import documents, work on them, edit them and keep track of all versions.

It is a multi-user platform, therefore, documents and information can be shared among users. Any archived information is easily searchable thanks to powerful search tools that find the document according to its content, which is processed by a powerful system of optical character recognition (OCR) or according to the archiving profile.

ARXivar client interface

It is very clean and simple, the main interface module client is divided into three quadrants:

The first that allows you to save links to important resources (documents, research ...);

The second contains all the latest unread messages such as faxes received by fax server or

e-mail;

The third contains all Workflow processes currently active.

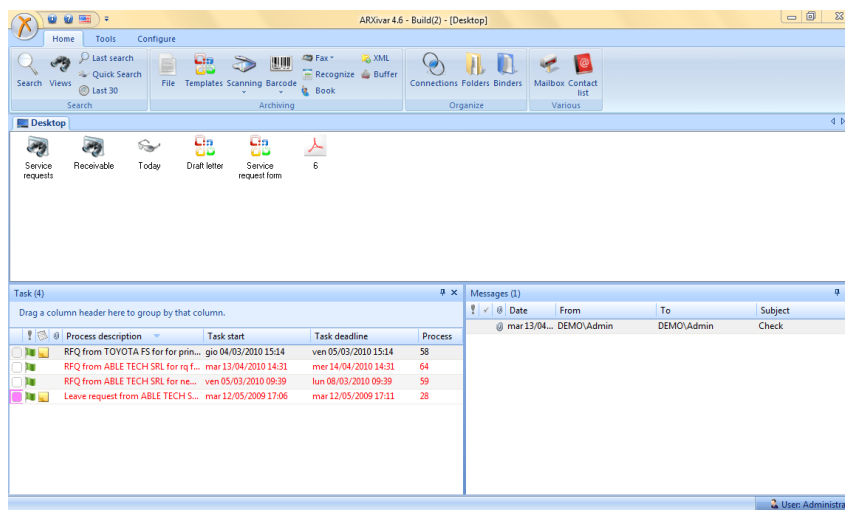


Figure 1 – ARXivar client interface

ARXivar server interface

The server module allows to manage the global settings application since the users, types documents confidentialities and access restrictions, email and fax.

ARXivar WorkFlow

A powerful motor, flexible and easy to use, because ARXivar integrates a system for managing workflow applied to archived documents through a modeler designer that creates a flow without writing any code but simply by drag' n drop of tools.

With the Workflow designer, in a very few steps of the mouse you can also build complex workflows.

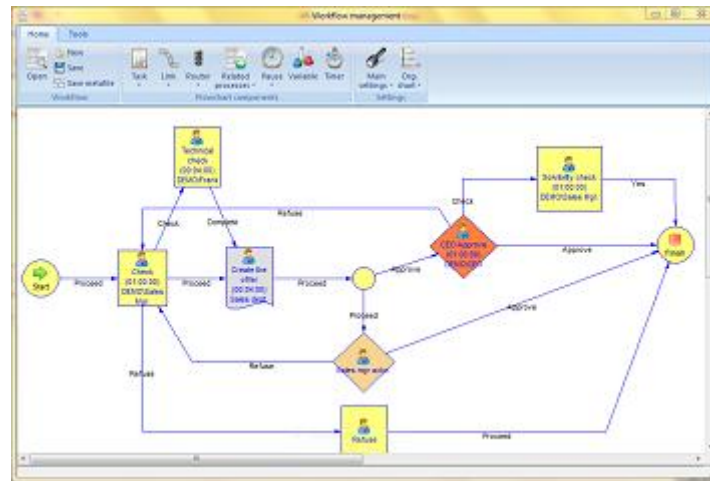


Figure 2 – ARXivar workflow

ARXivar was chosen by Studio Vescovi also because of its possibility of centralizing all the incoming and outgoing information, because it allows you to store your internal information automatically in various ways: e-mail, fax, scanner, file, polled folders. To archive information ARXivar uses both Microsoft SQL Server and Oracle DBMS. Archived files can be stored inside the database or file system.